

Our services

- **Accredited Visiting Service** – provides companionship and support for older people living independently in the community by matching them with a regular, volunteer visitor.
- **Elder Abuse and Neglect Prevention Service** – aims to improve the quality of life of older people in abusive situations and to prevent abuse by providing information, education programmes, advocacy and support.
- **Field Social Worker** – social workers are available to support and assist older people with any social needs and health or wellbeing issues.
- **Total Mobility Scheme** – assesses and provides subsidised taxi cards to eligible people.
- **Community Education** – delivers a range of programmes and promotes positive ageing strategies so people can age in place and maintain a quality of life.
- **Minibus Service** – takes people living in residential care for outings in the community.



Contact details

Age Concern Auckland

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Phone: 09 820 0184

www.ageconcernauckland.org.nz



Visiting Service for older adults

Many older people struggle with loneliness and isolation.

Our volunteers give more than 13,000 hours each year, forming life-long friendships over many cups of tea.



Age Concern's Accredited Visiting Service provides companionship and support for older people living independently in the community by matching them with a regular, volunteer visitor.

A client is a person who:

- is aged 65+ who would benefit from having a friend to chat with on a regular weekly basis.
- feels lonely and would appreciate friendship and companionship.
- is willing and able to have a mutually beneficial conversation with a volunteer visitor.

"I would be lost without my volunteer visitor. We have become such good friends. We go on outings to second-hand shops and cafes. We generally just laugh and enjoy each other's company. She has transformed my life."
Mary, AVS Client

A volunteer is a person who:

- is warm, friendly and enjoys a chat over a cuppa.
- is willing to share one hour of their precious time each week with a client.
- will consent to a police check, provide two character referees and attend an orientation session.
- can commit for at least a year.

"I love going to visit Olga... We spend most of our time sharing stories over a cup of coffee and a yummy treat at her house. She has great advice and a positive yet realistic outlook at life which I find inspiring."
Suzie, AVS Visitor

Where to from here?

Contact our friendly team if you know someone who would like company, or if you're interested in becoming a volunteer visitor.

DDI (Central): 09 820 2714 or (West): 09 820 2713



About Age Concern

We all know that we're getting older. And so are the people we love.

Getting older is something we should all celebrate, but it can be tough. With an increasing number of major life changes – a move into retirement, health challenges and the loss of loved ones – it is crucial that we have the support we need within our reach.

At Age Concern we are committed to promoting wellbeing, rights, respect and dignity for older people. Our vision is that older people live a valued life in an inclusive society.

We support people living in Central and West Auckland. We deliver a number of services that aim to empower communities. We also work hard to bring people from a position of vulnerability to one of resilience.

